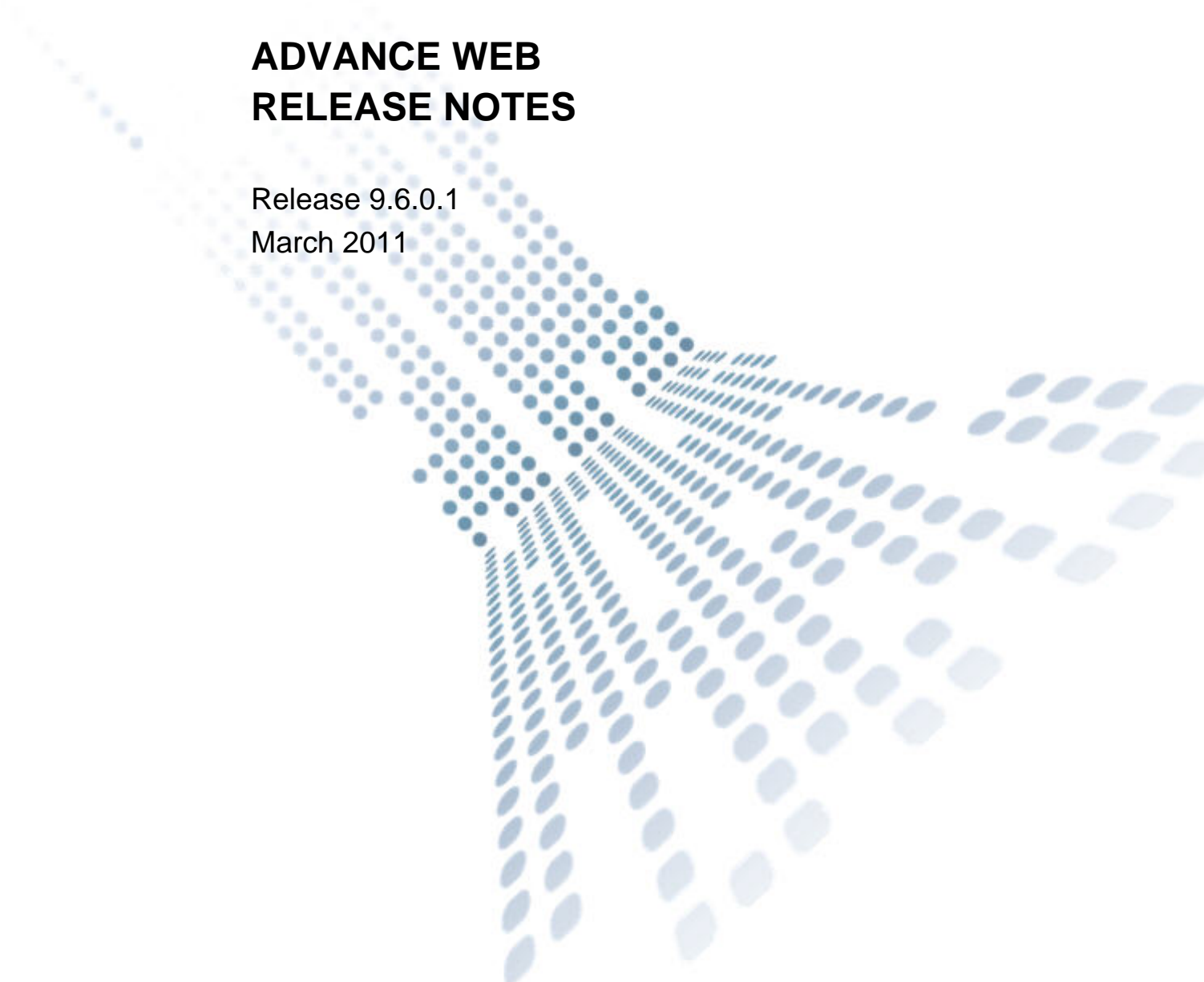


ADVANCE WEB RELEASE NOTES

Release 9.6.0.1
March 2011



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Executive Summary

As part of SunGard Higher Education's ongoing effort to continuously improve the quality of products, services and processes, Advance Web 9.6.0.1 addresses numerous defects. Please refer to the Defect Fixes section of this document for a complete list.

Database installation overview

The following chart describes the supported Advance upgrade paths. If your database configuration is not described below, or if you have any questions, please contact customersupport@sungardhe.com prior to beginning the database upgrade or installation.

Please refer to the Advance Web 9.6.0.1 Installation Instructions for additional information.

Current Version	Upgrade Instructions
Advance Web prior to 9.6.0.0	Upgrade to Advance Web 9.6.0.0, then upgrade to Advance Web 9.6.0.1.
Advance Web 9.6.0.0	Upgrade directly to Advance Web 9.6.0.1.
Advance Windows prior to 9.6.0.0	Upgrade to Advance Web 9.6.0.0, then upgrade to Advance Web 9.6.0.1.
Advance Windows 9.6.0.0	Upgrade directly to Advance Web 9.6.0.1.
Advance Windows 9.6.0.1	No database upgrade necessary.
No Advance database installed	Install a new Advance Web 9.6.0.0 database, then upgrade to Advance Web 9.6.0.1.



Support

The following non-SunGard Higher Education platforms and operating environments were tested against, and are supported for use with, Advance Web 9.6.0.1.

Browsers

- Microsoft® Internet Explorer® 7 (7.0.5730.13)
- Microsoft Internet Explorer 8 (8.0.7600.16385) on Windows 7
- Microsoft Internet Explorer 8 (8.0.6001.18702) on XP
- Microsoft Internet Explorer 8 (8.0.6001.18928) on 2008 server
- Mozilla Firefox 3.6.x

Client operating systems

- Windows 7
- Windows XP Professional, SP2
- Windows Vista Enterprise



Microsoft no longer supports Internet Explorer 7 with Windows Vista. Please refer to [Microsoft's website](#) for additional information.

- Mac OS X 10.4.11

Databases

- Oracle 11g (11.1.0.6.0)
- Oracle 11g R2 (11.2.0.1.0)

Oracle clients

- Oracle Client 11.1.0.7.0 for Microsoft Windows Server 2008 win32 (11g win32)
- Oracle Client 11.1.0.7.0 for Microsoft Windows Server 2008 x64 (11g x64)

Web servers

- Microsoft Windows Server 2008 Enterprise with IIS7 on 32-bit hardware
- Microsoft Windows Server 2008 Enterprise with IIS7 on 64-bit hardware in 32-bit or 64-bit mode
- Microsoft .NET Framework v3.5

Mobile devices

- Blackberry Curve 8300 Series
- Blackberry Curve 8900 Series
- Palm Treo® 750

Online help

- Adobe® RoboHelp® 8.0.2.208

Application development

- Sybase® PowerBuilder Enterprise 12.1, Build 6518 (for use with the Advance Configuration Utility)
- Microsoft® Visual Studio® 2008 SP1 (for Advance Web)

Other

- Crystal Reports Server 2008 (32-bit only)
- Crystal Reports Viewer (XI, R2 or 2008)
- Pubcookie 3.3.x
- LDAP Version 3.0 Compliant
- MKS® 9.1.0100
- Microsoft Office 2003, 2007*
- Microsoft Exchange 2007
- Freedom Scientific JAWS® 8.0.1177
- Experian QAS Pro Web 5.64 plus QAS for Advance 9.3 v1.0 integration files
- Grenzbach Glier and Associates DonorScape March 2008
- Quick Scan Pro 4.7.0 (optional)
- iModules Encompass 17
- ASPOSE 8.1.0
- Active Directory MS Server 2008

- SunGard Bi-Tech IFAS 7.9 w/Patch
- SunGard EXP MACESS 3.4 SP3 and SP4

 **Note**

Advance Web 9.6.0.0 only supported SP3.

- EMC Documentum ApplicationXtender
 - Client: ApplicationXtender Desktop 6.50.124
 - Server: ApplicationXtender Desktop, License Server 6.50.127, Rendering Server 6.50.124, Web Access 6.50.124

*ApplicationXtender does not support documents saved in Microsoft Office 2007 format; it does support documents saved in earlier formats, e.g., Microsoft Office 2003 via lowest common denominator approach.



Compatibility

The following SunGard Higher Education applications were tested with, and are compatible with, Advance Web 9.6.0.1.

Advance Windows

- Version 9.6.0.1

Advance Web Community (AWC)

- Version 4.2.0

Advance Configuration Utility

- Version 9.6.0.1 (in 32-bit mode on 32-bit and 64-bit hardware)

Events

- Version 4.0 (with the applicable required critical fixes)

SmartCall

- Version 9.7.0
- Version 9.6.0 (with the applicable required critical fixes)
- Version 9.5.0 (with the applicable required critical fixes)

SmartCall Integration Utility (SIU)

- Version 3.7 (for SmartCall 9.7.0)
- Version 3.6 (for SmartCall 9.5.0 and 9.6.0)

Pledge Integration Utility (PIU)

- Version 2.9 (for SmartCall 9.7.0)
- Version 2.8 (for SmartCall 9.5.0 and 9.6.0)

Data Movement

- Version 5.1 (with the applicable required critical fixes)

Site Help Integration Utility

- Version 2.0

Advance Loader (AdvLoader)

- Version 9.6.0.1

Advance Export (AdvExport)

- Version 9.6.0.1

Job Scheduler

- Version 3.1

Banner Student

- Versions 8.3 and 8.4



System-wide Changes

Database scripts

There are no database changes in Advance Web 9.6.0.1.

TMS views

There are no TMS changes in Advance Web 9.6.0.1.

System options

There are no system option changes in Advance Web 9.6.0.1.



Defect Fixes

The following table contains a brief description of each defect resolved in Advance Web 9.6.0.1.

Defect #: 11027 Synopsis: Add example for how to add web form report using client specific SP.
Defect #: 11357 Synopsis: Adding the same form twice.
Defect #: 12236 Synopsis: School data is wrong on pledge associated donors.
Defect #: 13735 Synopsis: Batch matching gift entry row can be saved with a sequence of zero.
Defect #: 13901 Synopsis: Entity Update employment records coming in as Modify operation.
Defect #: 14477 Synopsis: Gift processing is not using sysdate for date added consistently.
Defect #: 1-7CFN4W Synopsis: need to add how to add user defined tms tables to the application.
Defect #: 1-7FMOXA Synopsis: User is able to add new entity with a record status of D (deceased).
Defect #: 1-8BGPQF Synopsis: User is able to change primary name for an organization on name.
Defect #: 1-8ZEKCG Synopsis: Function keys don't work if menu items are translated to French.
Defect #: 1-996M79 Synopsis: ADVED100 Crashes if .Net 3.5 Not Installed
Defect #: 1-AM7595 Synopsis: User gets false error message making payment on modified pledge.
Defect #: 1-AM75LO Synopsis: field of specialty dropdown box on employment chopped off at bottom of form.
Defect #: 1-ATC6KV Synopsis: Opening docx attachments in Word 2007 has errors.
Defect #: 1-ATC6KV Synopsis: Opening docx attachments in Word 2007 has errors.
Defect #: 1-AX1CCQ Synopsis: AdvWeb Won't Install if FIPS is Set on Web Server.
Defect #: 1-B0RDKO Synopsis: Would like to see the name of the clipboard when loading a saved clipboard.
Defect #: 1-B11AWE Synopsis: Page Counts are inaccurate for loaded TIF files.
Defect #: 1-B37ADF Synopsis: Mass update not taking into account changes made by client.
Defect #: 1-BF1I7K Synopsis: Entity Update hyperlinks when system option 260 is N are non-functional.

Defect #: 1-BZY49Y **Synopsis:** Email Notification Does Not Work.

Defect #: 1-BZZINZ **Synopsis:** Add System Options for Lookups to Advanced Lookup Documentation.

Defect #: 1-C40VZI **Synopsis:** System crash when using the save as ID list option from gift transaction lookup.

Defect #: 1-C4XITE **Synopsis:** DataLoader address processing is too slow for large batches.

Defect #: 1-C5DAE5 **Synopsis:** Not able to bring up clipboard list if quotes is in name of clipboard.

Defect #: 1-CC63GI **Synopsis:** single row sub-query error trying to re-enter a matching gift.

Defect #: 1-CJPKLL **Synopsis:** List with several entries returns to top of list when selecting last in list.

Defect #: 1-CKAN0D **Synopsis:** Copy to gift club clipboard from gift club lookup result set is non-functional.

Defect #: 1-CTA9MJ **Synopsis:** User gets error attempting to email contact report.

Defect #: 1-CU352E **Synopsis:** Program Prospect Lookup ignores value for interest.

Defect #: 1-D47S63 **Synopsis:** Allocation does not default when using F2 to add a new claim in ledger.

Defect #: 1-D7NXCJ **Synopsis:** Mailing List Dropdown Problems.

Defect #: 1-DEAWB7 **Synopsis:** Can't modify pledge amount if payment frequency is Open.

Defect #: 1-DKDWRO **Synopsis:** Get various errors when enabling system option 147 and making pledge payments.

Defect #: 1-DO0YH0 **Synopsis:** Blanking out ack letter code for joint donor blanks out ack letter code for primary donor.

Defect #: 1-DR74YX **Synopsis:** Not able to copy error when using FireFox.

Defect #: 1-DSRBMH **Synopsis:** batch security set to 1 allows supervisor to update transactions.

Defect #: 1-DY323T **Synopsis:** TMS Security does not function on Scanned Document Properties Window.

Defect #: 1-E2WW3N **Synopsis:** The payment date default from membership batch control defaults does not carry through to ledger.

Defect #: 1-E8N5MS **Synopsis:** Associated donor ID changed on pledge modification to joint pledge with H/M donors.

Defect #: 1-EAD96X **Synopsis:** The membership base amount does not default if the user types in the rate code.

Defect #: 1-EGQ2A8 **Synopsis:** Advance Web 9.4.2 upgrade sets zz_adv_version to wrong value.



Defect #: 1-EL0IYN **Synopsis:** Can change and save data with inactive TMS codes for both note type and note code.

Defect #: 1-ESD16R **Synopsis:** Not able to change donor id on gift that has an NPV amount..

Defect #: 1-ESNQ8N **Synopsis:** Changing pledge type changes initial payment date to current system date.

Defect #: 1-ETQZNU **Synopsis:** Not able to modify pledge with custom schedule if more than one associated donor.

Defect #: 1-F16C27 **Synopsis:** Constraint error has occurred when trying to change claim status on matching claim history.

Defect #: 1-F25D4H **Synopsis:** Can't modify pledge amount in unprocessed batch if payment frequency is Open.

Defect #: 1-F8CSDO **Synopsis:** Missing Key error when attempting to use mass update with a program-prospect clipboard.

Defect #: 1-FL66EC **Synopsis:** Adding new institution code does not force lower case to upper case.

Defect #: 1-FSBN7K **Synopsis:** Quote marks in proposal title linked to pledge prevents pledge from appearing in drop down.

Defect #: 1-FUVMA7 **Synopsis:** Sort order (sort by name) was lost when name only registration capability was added.

Defect #: 1-FXPGNN **Synopsis:** The assigned/generated is missing from gift clubs.

Defect #: 1-G3GHD8 **Synopsis:** Adding a default value to the marital status column results in the save button disappearing.

Defect #: 1-GZNKER **Synopsis:** Critical error entering a gift when the covering account donors are covered by more than one entity.

Defect #: 1-H99CU6 **Synopsis:** User is required to mark all addresses as last known when deceasing an entity.

Defect #: 1-HD0VNB **Synopsis:** Setting use table security on complicated table results in no data on tmsc.

Defect #: 1-HEF8D3 **Synopsis:** Documentation for AdvWeb 9.6 incorrect for Crystal handler syntax.

Defect #: 1-HHGEJG **Synopsis:** Error on matching gift rev/mod.

Defect #: 1-HL011B **Synopsis:** If the matching gift is modified and processed, user gets error trying to later modify gift matched.

Defect #: 1-HXS9HN **Synopsis:** Incorrect date format being used for date modified for special handling for mass update.

Defect #: 1-HXS9QA **Synopsis:** Can't change pledge amount when pledge has covering account donors.

Defect #: 1-I23HW2 **Synopsis:** On Prospect Detail, solicitation priority code will not accept a two character code.

Defect #: 1-I4QS9R **Synopsis:** zz_gpl_create_gift truncates auth_date_time date when variable is passed to zz_gpl_create_gift_trans.

Defect #: 1-I7ND7R **Synopsis:** Advance crashes when trying to add a second matching gift header row for same check #/amount.

Defect #: 1-ID3UDQ **Synopsis:** Allocation Detail only allows input of 3 characters for accounting school - should be 4.

Defect #: 1-IDD07O **Synopsis:** Unique constraint error saving a clipboard for multiple volunteer activity rows where id on twice.

Defect #: 1-IE45FB **Synopsis:** System crash trying to load a saved volunteer tracking clipboard.

Defect #: 1-IERLDR **Synopsis:** Copy to clipboard as output type using template gift transaction lookup does not copy to clipboard.

Defect #: 1-IG6FGQ **Synopsis:** Attempting to reload proposal purpose clipboard has index bounds array error.

Defect #: 1-IGDJCZ **Synopsis:** Error using mass update to blank out office value for prospect assignments.

Defect #: 1-ILDQF4 **Synopsis:** Audit columns on bio summary for an organization only shows date added.

Defect #: 1-IOXH91 **Synopsis:** Several issues with international dates and mass update

Defect #: 1-IQ6PEA **Synopsis:** When a master list detail has a lot of data such that a scroll bar is in the list, row focus issue



Known Issues

The following table contains a brief description of known issues in Advance Web 9.6.0.1. For additional information on any of these issues, please contact customersupport@sungardhe.com.

Synopsis: Unable to open MS Excel (2003 or 2007) documents stored in Advance Windows.

Description: If you save an MS Excel 2003 (xls) or 2007 (xlsx) file in Advance Windows, you are unable to open those files in Advance Web. This issue has been confirmed as a 3rd party software product limitation.

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